

# **RCLEC, INC.**

Regulations and Schedule of Intrastate Charges  
Applying to Local Exchange Service  
For Customers Within the  
State of Michigan

## **TARIFF M.P.S.C. No. 1R**

Issued under authority of the Michigan Public Service Commission in an Order dated 6/19/2014, in case number U- 17573  
Issued: February 17, 2016

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Issued by: John Marlow, CEO of RCLEC, Inc.  
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**EXPLANATION OF SYMBOLS, REFERENCE  
MARKS, AND ABBREVIATIONS OF TECHNICAL  
TERMS USED IN THIS TARIFF**

The following symbols shall be used in this tariff for the purpose indicated below:

- C To signify changed regulation or change in text.
- D To signify discontinued rate, treatment or regulation.
- I To signify increased rate or new treatment resulting in an increased rate.
- N To signify new rate, treatment or regulation.
- R To signify reduced rate or new treatment resulting in a reduced rate.

**APPLICATION OF TARIFF**

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user telecommunications services by Neo Network Development-Michigan, LLC, hereinafter referred to as the Company, to customers within the State of Michigan.

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**SECTION 1 - DEFINITIONS**

**Authorized User** - A person, firm, corporation or other entity who is authorized by the Customer to be connected to the service of the Customer under the terms and regulations of this tariff.

**Business Service** - A switched network service that provides for dial station communications that is offered at a business or commercial rate.

**Customer** - A business that orders and receives service from this tariff and whose primary use of the Service is of a business, professional, institutional, or otherwise occupational nature.

**Customer Equipment (“CPE”)**: Equipment, facilities, hardware and network elements that are owned, leased or otherwise controlled by the Customer that are installed within the Customer Premises or installed in, on or within facilities owned, operated, leased, licensed, permitted or otherwise, accessed using the Company’s status and entitlements as a regulated telecommunications utility and Statewide operating authority and are necessary for the Company to provision services under this Tariff and for the Customer operating licensed wireless spectrum to retain operational control of those network resources as a function of Federal Communications Commission rules, policy and procedure.

**Customer Premises:** A location designated by the Customer for the purposes of connecting to the Company’s services.

**Company** - Used throughout this tariff to refer to Neo Network Development, Inc., unless otherwise clearly indicated by the context.

**Demarcation Point (“Demarc”)**: The physical point at which the Company network connects with the Customer network, generally consisting of a physical network interface or virtual interface where Customer traffic is handed off to a third party or delivered to the Customer PoP.

**End User** - End User means any customer of an interstate or foreign telecommunications service that is not a carrier except that a carrier other than a telephone company shall be deemed to be an End User when such carrier uses a telecommunications service for administrative purposes and a person or entity that offers telecommunications services exclusively as a reseller shall be deemed to be an End User if all resale transmissions offered by such reseller originate on the premises of such reseller.

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**Exchange Access Line** - The service central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

**Holiday:** New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. When holidays fall on Saturdays or Sundays, the holiday rate applies unless a larger discount would normally apply.

**Individual Case Basis ("ICB"):** Customer-specific arrangements that may vary from tariff in rates, terms and/or conditions according to Customer-specific requirements and service-specific parameters.

**Interruption:** The inability to complete calls due to equipment malfunctions or human errors. Interruption shall not include the failure of any service or facilities provided by a Common Carrier or other entity other than the Company. Any Interruption allowance provided within this tariff by Company shall not apply where service is interrupted by the negligence or willful act of the Customer, or where the Company, pursuant to the terms of this tariff, terminates service because of non-payment of bills, unlawful or improper use of the Company's facilities or service, or any other reason covered by this tariff or by applicable law.

**LATA** - Means the local access and transport area as defined in *United States v American Telephone and Telegraph Co.*, 569 F.Supp. 990 (D.D.C. 1983).

**Switched Access** - A method for reaching the Company through the local switched network whereby the End User uses standard business or residential local lines.

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**SECTION 2 - REGULATIONS****2.1 Undertaking of the Company****2.1.1 Scope**

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with the provision of an access line and usage within a local calling area for the transmission of high quality, 2-way interactive switched voice or data communications between points within the State of Michigan.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

**2.1.2 Service Contingent Upon Availability of Equipment or Facilities**

- (A) The Company reserves the right to limit or to allocate the use of existing facilities and equipment, and the right to limit adding facilities or equipment to provide service pursuant to this tariff.
- (B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities, and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time. The Company shall not be required to construct or otherwise obtain facilities to serve any particular customers. A determination of the availability of facilities is the sole discretion of the Company.

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**SECTION 2 - REGULATIONS, CONT' D.****2.1 Undertaking of the Company, Cont' d.****2.1.3 Terms and Conditions**

- (A) Business Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- (B) Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- (C) At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

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**SECTION 2 - REGULATIONS, CONT' D.****2.1 Undertaking of the Company, Cont' d.****2.1.3 Terms and Conditions, cont' d.**

- (D) Service may be terminated upon written notice to the Customer if:
- (1) the Customer is using the service in violation of this tariff; or
  - (2) the Customer is using the service in violation of the law.
- (E) This tariff shall be interpreted and governed by the laws of the State of Michigan regardless of its choice of laws provision.
- (F) No other telecommunications provider may interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- (G) To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

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**SECTION 2 - REGULATIONS, CONT' D.****2.1 Undertaking of the Company, Cont' d.****2.1.4 Liability of the Company**

- (A) The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- (B) The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government or any state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties when it does not involve the company's employees.

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**SECTION 2 - REGULATIONS, CONT' D.****2.1 Undertaking of the Company, Cont' d.****2.1.4 Liability of the Company, cont' d.**

- (C) The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- (D) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- (E) Explosive Atmosphere. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section 2.1.4(E) as a condition precedent to such installations.

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**SECTION 2 - REGULATIONS, CONT' D.****2.1 Undertaking of the Company, Cont' d.****2.1.4 Liability of the Company, cont' d.**

- (F) The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- (G) The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.
- (H) THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.**

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**SECTION 2 - REGULATIONS, CONT' D.****2.1 Undertaking of the Company, Cont' d.****2.1.5 Service-Affecting Activities**

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance.

The Company will perform adequate scheduling so as to provide service to a customer at a mutually agreed upon time. On a monthly basis, 90% of the commitments to customers with respect to the date of installation of primary basic local exchange service shall be met. The Company will take corrective action if the rate of met commitments falls below 90% for 3 consecutive months. Customer-caused delay or customer-missed appointments will not be figured into the rate of met commitments.

Calls requesting local directory assistance shall be answered within 10 seconds. The Company will take corrective action if its average answer time per month for local directory assistance calls is more than 10 seconds for 3 consecutive months.

The Company will maintain service so that the average monthly rate of initial customer trouble reports in any wire center area is not more than 6 per 100 access lines per month, exclusive of all of the following: (a) Reports concerning interexchange calls. (b) Trouble found in equipment that is not the provider's. (c) Nonregulated customer premises equipment or inside wiring. For the purpose of administering this rule, each party line customer shall be considered to have 1 local access line. Multiple trouble reports that are attributable to a common cause or defect shall not be aggregated. Rather, a separate report shall be counted for each customer line reported in trouble. A provider shall take corrective action if a customer trouble report rate is more than 6 per 100 access lines per month in a wire center area for 3 consecutive months.

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**SECTION 2 - REGULATIONS, CONT' D.****2.1 Undertaking of the Company, Cont' d.****2.1.6 Provision of Equipment and Facilities**

- (A) The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- (B) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- (C) The Company may substitute, change or rearrange any equipment or facility at reasonable times, but shall not thereby alter the technical parameters of the service provided the Customer.
- (D) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.

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**SECTION 2 - REGULATIONS, CONT' D.****2.1 Undertaking of the Company, Cont' d.****2.1.6 Provision of Equipment and Facilities, cont' d.**

- (E) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- (F) The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
- (1) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
  - (2) the reception of signals by Customer-provided equipment.

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**SECTION 2 - REGULATIONS, CONT' D.****2.1 Undertaking of the Company, Cont' d.****2.1.7 Non-Routine Installation and Maintenance**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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**SECTION 2 - REGULATIONS, CONT' D.****2.1 Undertaking of the Company, Cont' d.****2.1.8 Special Arrangements and Construction**

Special arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this Tariff. Rates and charges for special arrangements or special construction will be offered to the Customer in writing and on a non-discriminatory basis.

Where the Company furnishes a facility or service under a special arrangement or special construction, charges will be based on the costs incurred by the Company and may include: (1) non-recurring charges; (2) monthly recurring charges; (3) termination liabilities; or (4) combinations thereof. Special construction is that construction undertaken:

- (A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (D) in a quantity greater than that which the Company would normally construct;
- (E) on an expedited basis;
- (F) on a temporary basis until permanent facilities are available;
- (G) involving abnormal costs; or
- (H) in advance of its normal construction.

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**2.1.9 Basis for Cost Computation**

- 2.1.9.1 Costs for special construction may include one or more of the following items to the extent they are applicable:
- 2.1.9.2 Cost of installed facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs may include:

**SECTION 2 - REGULATIONS, CONT' D.**

- installation of equipment and materials provided or used;
  - engineering, labor and supervision during construction;
  - transportation of materials; and
  - rights of way required for transmission facilities;
- 2.1.9.3 Cost of maintenance;
- 2.1.9.4 Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
- 2.1.9.5 Administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;
- 2.1.9.6 License preparation, processing and related fees;
- 2.1.9.7 Tariff preparation, processing and other related regulatory fees;
- 2.1.9.8 Any other identifiable costs related to the facilities provided; and
- 2.1.9.9 An amount for return and contingencies.

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**SECTION 2 - REGULATIONS, CONT' D.****2.1.10 Termination Liability**

Unless otherwise mutually agreed to in writing between Company and Customer and to the extent that there is no other requirement for use by the Company, an early termination liability may apply to existing facilities, services and other facilities specially constructed at the request of the Customer.

- 2.1.10.1 The early termination liability period is the remaining term of the contracts or agreement(s) governing Customers use of Company facilities and services.
- 2.1.10.2 The amount of the maximum termination liability is equal to the remaining contract value of the agreement including the full amount of any nonrecurring payments due and payable and the total of any recurring payments, discounted to net present value.
- 2.1.10.3 The applicable termination liability will be calculated based on the following:
  - 2.1.10.4 Multiplying the sum of the amounts determined as set forth in Section 2.5.1 above by a factor related to the unexpired period of liability and the discount rates reducing the recurring payments to net present value and for the return of Company equipment and contingencies.
  - 2.1.10.5 The amount determined in Section 2.5.1 above shall be adjusted to reflect the predetermined estimate net salvage, if any, including any reuse of the facilities provided.
  - 2.1.10.6 The final termination liability is then adjusted to reflect applicable taxes, regulatory fees and other operating burdens which remain, increase or decrease following the Customers early termination of services.

**2.1.11 Ownership of Facilities**

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

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**SECTION 2 - REGULATIONS, CONT' D.****2.2 Prohibited Uses**

- (A) The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- (B) The Company may require business applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Michigan Public Service Commission regulations, policies, orders, and decisions.
- (C) The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- (D) A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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**SECTION 2 - REGULATIONS, CONT' D.****2.3 Obligations of the Customer****2.3.1 General**

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this tariff;
- (B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- (C) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(C). Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- (E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and

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**SECTION 2 - REGULATIONS, CONT' D.****2.3 Obligations of the Customer, Cont' d.****2.3.1 General, cont' d.**

disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

- (F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (G) not creating any liens or other encumbrances on the Company's equipment or facilities; and
- (H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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**SECTION 2 - REGULATIONS, CONT' D.****2.3 Obligations of the Customer, Cont' d.****2.3.2 Claims**

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (A) any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (B) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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**SECTION 2 - REGULATIONS, CONT' D.****2.4 Customer Equipment and Channels - Customers****2.4.1 General**

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade or data telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic and data communication except as specifically stated in this tariff.

**2.4.2 Station Equipment**

- (A) Terminal equipment on the Customer's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Business User. The Customer is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- (B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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**SECTION 2 - REGULATIONS, CONT' D.****2.4 Customer Equipment and Channels - Customers, Cont' d.****2.4.3 Interconnection of Facilities**

- (A) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- (B) Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- (C) Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall comply with all applicable federal and state legal and regulatory requirements; and all User-provided wiring shall be installed and maintained in compliance with all such legal and regulatory requirements.
- (D) Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an End User as defined above.

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**SECTION 2 - REGULATIONS, CONT' D.****2.4 Customer Equipment and Channels - Customers, Cont' d.****2.4.4 Inspections**

- (A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- (B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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**SECTION 2 - REGULATIONS, CONT' D.****2.5 Payment Arrangements****2.5.1 Nondiscriminatory Service**

The Company will not discriminate against nor penalize a customer for exercising a right granted under this section or under applicable law. The Company will provide all services described under this tariff in compliance with the following:

- (A) The Company will not make a statement or representation, including an omission of material information, regarding the rates, terms, or conditions of providing a basic local exchange service that is false, misleading, or deceptive.
- (B) The Company will not charge a customer for a subscribed service for which the customer did not make an initial affirmative order. Failure to refuse an offered or proposed service is not an affirmative order for the service.

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**SECTION 2 - REGULATIONS, CONT' D.****2.5 Payment Arrangements, Cont' d****2.5.2 Payment for Service****(A) Facilities and Service Charges**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

**(B) Taxes**

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of the Company's services.

**2.5.3 Billing and Collection of Charges**

- (A)** The Company shall render a bill during each billing period to every Customer. The billing period shall be monthly.
- (B)** Non-recurring charges are due and payable from the customer within 30 days after the invoice date, unless otherwise agreed to in advance.
- (C)** The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.



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**SECTION 2 - REGULATIONS, CONT' D.****2.5 Payment Arrangements, Cont' d****2.5.3 Billing and Collection of Charges, Cont' d**

- (D) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- (E) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- (F) If service is disconnected by the Company in accordance with Section 2.5.6 and later restored, restoration of service will be subject to all applicable restoration and installation charges.
- (G) The date of rendition of the Company's bill for basic local exchange service shall be the date of physical mailing of the bill by the Company. If the last calendar day for remittance falls upon a Sunday, legal holiday, or any other day when the offices of the provider regularly used for the receipt of payment of customer bills are not open to the general public, then the final payment date shall be extended through the next business day. The date of payment of remittance by mail is 2 days before receipt of the remittance.

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**SECTION 2 - REGULATIONS, CONT' D.****2.5 Payment Arrangements, Cont' d.****2.5.4 Discontinuance of Service****Customers**

- (A) Upon nonpayment of any amounts owing to the Company, the Company may, by providing prior written notice to the Customer, discontinue or suspend service without incurring any liability.
- (B) Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- (C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- (D) Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.

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**SECTION 2 - REGULATIONS, CONT' D.****2.5 Payment Arrangements, Cont' d.****2.5.4 Discontinuance of Service, cont' d.**

- (E) Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service to Customers without incurring any liability.
- (F) In the event of fraudulent use of the Company's network by Customers, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.
- (G) Upon the Company's discontinuance of service to the Customer under Section 2.5.4(A) or 2.5.4(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

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**SECTION 2 - REGULATIONS, CONT' D.****2.5 Payment Arrangements, Cont' d.****2.5.5 Cancellation of Application for Service**

- (A) When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- (B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced.
- (C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, maintenance, taxes, and any other costs associated with the special construction or arrangements.
- (D) The special charges described in 2.5.5(A) through 2.5.5(C) will be calculated and applied on a case-by-case basis.

**2.5.6 Changes in Service Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

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**SECTION 2 - REGULATIONS, CONT' D.****2.6 Allowances for Interruptions in Service**

Interruptions in service that are not caused by the Customer, or during which the Company does not provide a satisfactory replacement service, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

**2.6.1 Credit for Interruptions**

- (A) A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins from the time the Customer's service is reported or is found to be out of service. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- (B) For calculating credit allowances, every month is considered to have 30 days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

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**SECTION 2 - REGULATIONS, CONT' D.****2.6 Allowances for Interruptions in Service, Cont' d.****2.6.2 Limitations on Allowances**

No credit allowance will be made for:

- (A) interruptions due to the cause of, negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, or joint user;
- (B) interruptions of service during any period in which the Company is not given full and free access by the Customer to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (C) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (D) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- (E) interruption of service during a time period in which the Company provides a satisfactory replacement service.

**2.6.3 Cancellation For Service Interruption**

Cancellation or termination of service by Customers due to service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

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**SECTION 2 - REGULATIONS, CONT' D.****2.7 Restoration of Service****2.7.1 Business Service Restoration**

When a Customer's Basic Local Exchange Service has been shutoff in accordance with this Tariff, Service will be restored only upon the basis of the Customer completing a new application for Service and qualifying for Service as if it were a new Customer.

**2.8 Cancellation of Service**

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.3.

The Customer's termination liability for cancellation of service shall be equal to:

- (A) all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Customer; plus
- (B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer; plus
- (C) all Recurring Charges specified in the applicable Service Order Tariff incurred prior to disconnection, cancellation or termination; minus
- (D) a reasonable allowance for costs avoided by the Company as a direct result of the Customer's cancellation.

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**SECTION 2 - REGULATIONS, CONT' D.****2.9 Transfers and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- (A) to any subsidiary, parent company or affiliate of the Company; or
- (B) pursuant to any sale or transfer of substantially all the assets of the Company; or
- (C) pursuant to any financing, merger or reorganization of the Company.

**2.10 Notices and Communications**

- (A) The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- (B) The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- (C) All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- (D) The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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**SECTION 2 - REGULATIONS, CONT' D.****2.11 Formal and Informal Procedures****2.11.1 Alternative Dispute Resolution**

The following provisions apply if the formal complaint is for \$1,000 or less or if the customer elects to pursue an alternative means of dispute resolution.

- (A) The customer shall file a formal written complaint with the Michigan Public Service Commission.
- (B) If the customer and the Company cannot agree on an alternative means of dispute resolution within 20 days, they shall participate in a mediation proceeding conducted by administrative law judge or other person designated by the Commission.
- (C) If mediation is utilized, the mediator will provide a recommended settlement to the parties within 45 days after the written complaint was filed.
- (D) Within 7 days after the date of the recommended settlement, each party shall file with the commission a written acceptance or rejection of the recommended settlement. A party's failure to file a timely acceptance or rejection shall be deemed to be a rejection of the recommended settlement.
- (E) If the parties accept the recommended settlement, then the recommendation will be adopted by the Commission as a final order.
- (F) If a party rejects the recommended settlement, then the complaint shall proceed to a contested case hearing before the Commission.
- (G) If the complaint involves a monetary dispute, the party who rejects the recommended settlement shall pay the opposing party's actual costs of proceeding to a contested case hearing, including attorney fees, unless the final order of the commission is more favorable to the rejecting party than the recommended settlement under this section. A final order is considered more favorable if it differs by 10% or more from the recommended settlement in favor of the rejecting party. If both parties reject the recommended settlement, then each party shall be responsible for its own costs and attorney fees.

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**SECTION 2 - REGULATIONS, CONT' D.****2.11 Formal and Informal Procedures, cont' d.****2.11.2 Payment of Amount Not In Dispute**

- (A) If a customer files a formal complaint with the Commission, then the Company may require the Customer to pay an amount equal to the part of the bill that is not in dispute.
- (B) The amount that is not in dispute shall be mutually determined by the Company and the Customer.
- (C) If the Company and the Customer are unable to mutually determine the amount that is not in dispute, then the Company may require the Customer to pay up to 50% of the amount that is in dispute.
- (D) If the Customer fails to pay to the Company either the amount that is not in dispute or 50% of the amount that is in dispute, then the Company may shut off service consistent with this tariff.
- (E) If the dispute is ultimately resolved in favor of the Customer, in whole or in part, then any excess moneys paid by the Customer shall be refunded promptly, with simple interest paid at the rate paid on United States Savings Bonds, series EE.

**2.12 Public Access To Rules And Rates**

The Company will keep on file, and provide public access to, a copy of the Michigan Public Service Commission's rules and a schedule of all rates and service charges at all of its offices that are open to the general public. Upon the request of a customer and at no cost to the customer, the Company will provide a customer with 1 copy of the rules and the rate schedules applicable to the customer's usage.

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**SECTION 3 - SERVICE OFFERINGS****3.1 General**

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

**3.1.1 Application of Business Rates**

- A. Business service is the only service allowed under this tariff.
- B. Business rates apply at the following locations, among others:
  - 1. In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals, and other business establishments.
  - 2. In the residence of a practicing physician, dentist, veterinary, surgeon, or other medical practitioner who has no service at business rates at another location.
  - 3. In any residence location where there is substantial business use of the service and the customer has no service at business rates.

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**SECTION 3 - APPLICATION OF RATES, CONT' D.****3.2 Charges Based on Duration of Use**

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- (A) Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- (B) Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- (C) Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- (D) Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- (E) All times refer to local time.

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**SECTION 3 - SERVICE OFFERINGS, CONT' D.**

**3.2 Charges Based on Duration of Use, Cont' d**

**3.2.1 Applicable Rate Periods**

Unless otherwise specified, applicable rate periods are indicated in the chart below:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

\* To, but not including

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**SECTION 3 - SERVICE OFFERINGS, CONT' D.****3.3 Rates Based Upon Distance**

Where charges for a service are specified based upon distance, the following rules apply:

- 3.3.1** Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in National Exchange Carrier Association, Inc. Tariff FCC No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the Rate Center of the Customer's main billing telephone number.

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**SECTION 3 - SERVICE OFFERINGS, CONT' D.****3.4 Calculation of Distance**

Usage charges are based on the airline distance between the serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by area code and exchange numbers. All calls are billed from the End User's serving wire center to the terminating point serving wire center.

The distance between the originating point and that of the destination point is calculated by using the "V" and "H" coordinates as defined by NECA Tariff FCC No. 4, in the following manner:

- Step 1: Obtain the "V" and "H" coordinates for the originating point and the destination point.
- Step 2: Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.
- Step 3: Square the differences obtained in Step 2.
- Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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**SECTION 3 - SERVICE OFFERINGS, CONT' D.****3.5 Directory Listings**

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the incumbent Local Exchange Carrier in the area at no additional charge. For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.

**3.6 Types of Services Offered**

Section 3.7 of the tariff contains a general description of the services offered by the Company and the rates applicable to each service. Company provides switched, telephonic-quality voice and data transmission services that enable Users to communicate on a real-time basis between points within local calling areas in the State of Michigan, as well as ancillary services that facilitate the use or expand the capabilities of switched communications services. Services may be performed by resale of services provided by other telephone companies.

The services offered are:

Basic Local Exchange Service, consisting of:

Business Basic Line Service



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**SECTION 3 - SERVICE OFFERINGS, CONT' D.****3.7 Basic Local Exchange Service**

Basic Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number on, the Company's switching network which enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's Local Calling Services and other Services as set forth in this tariff;
- c) access interexchange calling services of the Company and of other carriers;
- d) access (at no additional charge) to the Company's operators and business office for service related assistance;
- e) access toll-free telecommunications services such as 800 NPA;
- f) access relay services for the hearing and/or speech impaired.

Basic Local Exchange Service can also be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch at no charge upon customer request. Each Basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time.

Business service is comprised of exchange access lines, as defined in Section 1.

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**SECTION 3 - SERVICE OFFERINGS, CONT' D.****3.7 Basic Local Exchange Service, Cont'd.****3.7.1 Business Essential Package**

Business Essential Package provides a customer with all the features of basic local exchange service set forth above, provided over a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Business Essential Package includes unlimited local calling. See Section 4.1 for rates.

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**SECTION 3 - SERVICE OFFERINGS, CONT' D.****3.8 IntraLATA Presubscription**1. General

IntraLATA presubscription is a procedure whereby a subscriber designates to the Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per-call basis.

2. Options

Option A: Subscriber may select the Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select his/her interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Company or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

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**SECTION 3 - SERVICE OFFERINGS, CONT' D.****3.8 IntraLATA Presubscription (Cont' d)****3. Regulations**

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA presubscription.

Subscribers may change their selected option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in paragraph 4 following.

**4. Customer Notices**

The Company will notify subscribers of the availability of intraLATA presubscription. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

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**SECTION 4 RATES AND CHARGES**

**4.1 Basic Local Exchange Service**

Service to be provided as defined in Section 3.7 of this tariff. Service charges under Section 4.2 also apply.

Business Essential Package

Monthly Rate: \$ ICB

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**SECTION 4 RATES AND CHARGES**
**4.2 Service Charges****4.2.1 Service Ordering Charge - Multi Element Charges**

(A) Primary - For connecting new or additional Access lines.

Nonrecurring Charge

Business, per service order \$ ICB

(B) Secondary - For moving or changing existing service or adding new or additional service other than Access lines.

Business, per service order \$ ICB

(C) Record - For record type orders affecting directory listings.

Business, per service order \$ ICB

**4.2.2 Access Line Connection Charge**

(A) Per Access Line or Trunk - Business

(1) Central Office Work Charge \$ ICB

(2) New Line Connection Charge \$ ICB

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**SECTION 4 - RATES AND CHARGES, CONT' D.**

**4.2 Service Charges, Cont' d.**

**4.2.3 Restoration Charge**

(A) Temporary Suspension at Customer's Request

Nonrecurring Charge

(1) Business

Secondary Service Ordering Charge, per  
Customer request \$ ICB

Charge per Telephone Number Restored \$ ICB

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**SECTION 4 - RATES AND CHARGES, CONT' D.****4.3 Reserved for Future Use****4.4 Telecommunications Relay Service**

Telecommunications Relay Service enables hearing-impaired or speech-impaired persons who use a text telephone or similar devices to communicate freely with the hearing population for using the text telephone and vice versa. The Company does not impose any charge to end users for access to Telecommunications Relay Service. However, persons using this Service are liable for applicable per call/increment charges.

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**SECTION 4 - RATES AND CHARGES, CONT' D.****4.5 Call Blocking Service**

Call Blocking Service is a Service which provides Customers with the capability to block originating calls to the 1-900 calling networks or 976 services. When Call Blocking Service is requested, all originating calls to 900 numbers nationwide will be blocked. Calls to a 976 service will also be blocked. Customers with Call Blocking Service attempting to dial a 900 number from a restricted line will reach a Company-provided or DUC-provided intercept announcement. Call Blocking is provided at no charge.

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**4.6 IntraLATA Presubscription**

a. Application of Rates

There will be no charge for a subscriber’s initial intraLATA toll presubscription selection.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Company for local exchange service. If the new subscriber is unable to make a selection at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid his/her selection. If the new subscriber is still unable to make a selection at that time, the Company will inform the new subscriber that he/she will be given 90 days in which to inform the Company of an intraLATA toll presubscription carrier at no charge. The new subscriber will also be informed that the Company will assess a charge for any selection made after the 90 day window and that until a selection is made, the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber’s initial selection for a presubscribed intraLATA toll carrier, an intraLATA presubscription change charge will apply for any change thereafter.

b. IntraLATA Presubscription Change Charge

Per non-residence, trunk, or port

	<u>Non-recurring Charge</u>
Initial line, trunk, or port	\$ 5.00
Additional line, trunk, or port	\$ 5.00



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**SECTION 4 - RATES AND CHARGES, CONT' D.****4.7 Rates By Individual Contract Basis (ICB)**

All rates and charges, including minimum usage, installation, special construction and recurring charges for the Company's services will be established at negotiated rates on an individual contract basis (ICB), taking into account the nature of the facilities and services, the costs of construction and operation, the volume of traffic, the length of service commitment by the Customer, and use of facilities by other customers. Such arrangements shall be considered Special Pricing Arrangements, the terms of which will be set forth in individual Customer contracts. However, unless otherwise specified, the terms, conditions, obligation and regulation set forth in this tariff shall be incorporated into, and become a part of, said contract, and shall be binding on the Company and the Customer. Specialized rates or charges will be made available to similarly situated customers on a non-discriminatory basis.

In addition to any rate or charge established by the Carrier, the Customer will also be responsible for any recurring or non-recurring charges imposed by local exchange telephone companies incurred by or on behalf of the Customer in establishing and maintaining service. Such charges may be billed by the Carrier or directly by the local exchange company, at the Carrier's option.

Upon completion of any contractual arrangements entered into under this section, the Company will file additional tariff sheets as an amendment to this tariff summarizing the services, rates, terms, conditions, and duration of the contract, and will make the contract itself available to the Commission upon the Commission's request. The Company reserves the right to protection from public disclosure of proprietary information contained in such contracts as allowed under law.

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**SECTION 5 SERVICE AREAS**
**5.1 Legal Descriptions and Maps**

The Company hereby mirrors the Map and Legal Description tariffs of the exchanges, by Incumbent Local Exchange Carrier, listed below to identify its service territory. Any future modifications to these exchange boundaries or legal descriptions of these boundaries will be automatically mirrored by the Company on a going forward basis. If not mirrored, new detailed maps and legal descriptions on an individual exchange basis will be filed with the MPSC for approval.

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
Ada	AT&T Michigan
Akron	AT&T Michigan
Albion	AT&T Michigan
Alto	AT&T Michigan
Algonac	AT&T Michigan
Amasa	AT&T Michigan
Ann Arbor	AT&T Michigan
Applegate	AT&T Michigan
Armada	AT&T Michigan
Athens	AT&T Michigan
Auburn	AT&T Michigan
Bad Axe	AT&T Michigan
Baldwin	AT&T Michigan
Bark River	AT&T Michigan
Battle Creek	AT&T Michigan
Bay City	AT&T Michigan
Bay Port	AT&T Michigan
Beaverton	AT&T Michigan
Belding	AT&T Michigan
Belleville	AT&T Michigan
Bellevue	AT&T Michigan
Benton Harbor	AT&T Michigan
Bergland	AT&T Michigan
Berrien Springs	AT&T Michigan
Bessemer	AT&T Michigan
Beulah	AT&T Michigan
Big Bay	AT&T Michigan
Big Rapids	AT&T Michigan
Birch Run	AT&T Michigan
Boyne City	AT&T Michigan

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**SECTION 5 SERVICE AREAS**
**5.1 Legal Descriptions and Maps, Cont' d.**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
Brevort	AT&T Michigan
Brighton	AT&T Michigan
Buchanan	AT&T Michigan
Byron	AT&T Michigan
Cadillac	AT&T Michigan
Calumet	AT&T Michigan
Carleton	AT&T Michigan
Carsonville	AT&T Michigan
Casnovia	AT&T Michigan
Cedar Springs	AT&T Michigan
Champion	AT&T Michigan
Channing	AT&T Michigan
Charlevoix	AT&T Michigan
Charlotte	AT&T Michigan
Cheboygan	AT&T Michigan
Chelsea	AT&T Michigan
Clare	AT&T Michigan
Clarklake	AT&T Michigan
Clarksville	AT&T Michigan
Clio-Mt. Morris	AT&T Michigan
Coleman	AT&T Michigan
Coloma	AT&T Michigan
Coral	AT&T Michigan
Cornell	AT&T Michigan
Croswell	AT&T Michigan
Crystal Falls	AT&T Michigan
Curtis	AT&T Michigan
Dansville	AT&T Michigan
Dexter	AT&T Michigan
Dimondale	AT&T Michigan
East Jordan	AT&T Michigan

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**SECTION 5 SERVICE AREAS**
**5.1 Legal Descriptions and Maps, Cont' d.**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
East Tawas	AT&T Michigan
Eaton Rapids	AT&T Michigan
Eau Claire	AT&T Michigan
Elk Rapids	AT&T Michigan
Engadine	AT&T Michigan
Escanaba	AT&T Michigan
Ewart	AT&T Michigan
Fairgrove	AT&T Michigan
Farwell	AT&T Michigan
Fenton	AT&T Michigan
Fife Lake	AT&T Michigan
Flat Rock	AT&T Michigan
Flint	AT&T Michigan
Flushing	AT&T Michigan
Fountain	AT&T Michigan
Fowlerville	AT&T Michigan
Frankenmuth	AT&T Michigan
Frankfort	AT&T Michigan
Freeland	AT&T Michigan
Freeport	AT&T Michigan
Freesoil	AT&T Michigan
Fremont	AT&T Michigan
Fulton	AT&T Michigan
Gagetown	AT&T Michigan
Galesburg	AT&T Michigan
Galien	AT&T Michigan
Gladstone	AT&T Michigan
Gladwin	AT&T Michigan
Grand Blanc	AT&T Michigan
Grand Haven	AT&T Michigan
Grant	AT&T Michigan
Greenville	AT&T Michigan

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**SECTION 5 SERVICE AREAS**
**5.1 Legal Descriptions and Maps, Cont' d.**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
Gwinn	AT&T Michigan
Harbor Springs	AT&T Michigan
Harrietta	AT&T Michigan
Harrison	AT&T Michigan
Hartland	AT&T Michigan
Hastings	AT&T Michigan
Hermansville	AT&T Michigan
Hillsdale	AT&T Michigan
Holland	AT&T Michigan
Holly	AT&T Michigan
Holt	AT&T Michigan
Hopkins	AT&T Michigan
Houghton	AT&T Michigan
Howell	AT&T Michigan
Indian River	AT&T Michigan
Interlochen	AT&T Michigan
Ionia	AT&T Michigan
Iron Mountain	AT&T Michigan
Iron River	AT&T Michigan
Irons	AT&T Michigan
Ironwood	AT&T Michigan
Ishpeming	AT&T Michigan
Jackson	AT&T Michigan
Jonesville	AT&T Michigan
Kalamazoo	AT&T Michigan
Kalkaska	AT&T Michigan
Kent City	AT&T Michigan
Keweenaw	AT&T Michigan
Lake Leelanau	AT&T Michigan
Lake Linden	AT&T Michigan
Lake Odessa	AT&T Michigan
Lansing	AT&T Michigan
Lapeer	AT&T Michigan

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**SECTION 5 SERVICE AREAS**
**5.1 Legal Descriptions and Maps, Cont' d.**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
Le Roy	AT&T Michigan
Leslie	AT&T Michigan
Lexington	AT&T Michigan
Linwood	AT&T Michigan
Luther	AT&T Michigan
Mackinac Island	AT&T Michigan
Mackinac City	AT&T Michigan
Mancelona	AT&T Michigan
Manchester	AT&T Michigan
Manistee	AT&T Michigan
Manton	AT&T Michigan
Marine City	AT&T Michigan
Marion	AT&T Michigan
Marquette	AT&T Michigan
Marshall	AT&T Michigan
Martin	AT&T Michigan
Mason	AT&T Michigan
Mayville	AT&T Michigan
Mc Bain	AT&T Michigan
Menominee	AT&T Michigan
Michigamme	AT&T Michigan
Middleville	AT&T Michigan
Midland	AT&T Michigan
Milan	AT&T Michigan
Monroe	AT&T Michigan
Morley	AT&T Michigan
Mt. Clemens	AT&T Michigan
Mulliken	AT&T Michigan
Napoleon	AT&T Michigan
Nashville	AT&T Michigan
Negaunee	AT&T Michigan
Newaygo	AT&T Michigan
New Baltimore	AT&T Michigan
Newberry	AT&T Michigan

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**SECTION 5 SERVICE AREAS**
**5.1 Legal Descriptions and Maps, Cont' d.**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
New Boston	AT&T Michigan
New Buffalo	AT&T Michigan
New Haven	AT&T Michigan
Niles	AT&T Michigan
Northport	AT&T Michigan
Northville	AT&T Michigan
Norway	AT&T Michigan
Olivet	AT&T Michigan
Onkama	AT&T Michigan
Oscoda	AT&T Michigan
Otsego	AT&T Michigan
Owendale	AT&T Michigan
Peck	AT&T Michigan
Pellston	AT&T Michigan
Perkins	AT&T Michigan
Petoskey	AT&T Michigan
Pinckney	AT&T Michigan
Plainwell	AT&T Michigan
Plymouth	AT&T Michigan
Port Huron	AT&T Michigan
Portland	AT&T Michigan
Port Sanilac	AT&T Michigan
Pottersville	AT&T Michigan
Powers	AT&T Michigan
Rapid River	AT&T Michigan
Reed City	AT&T Michigan
Reese	AT&T Michigan
Republic	AT&T Michigan
Richland	AT&T Michigan
Rock	AT&T Michigan
Rockwood	AT&T Michigan
Romeo	AT&T Michigan
Rosebush	AT&T Michigan
Saginaw	AT&T Michigan

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**SECTION 5 SERVICE AREAS**
**5.1 Legal Descriptions and Maps, Cont' d.**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
St. Charles	AT&T Michigan
St. Clair	AT&T Michigan
St. Helen	AT&T Michigan
St. Ignace	AT&T Michigan
St. Joseph	AT&T Michigan
Sand Lake	AT&T Michigan
Sandusky	AT&T Michigan
Saranac	AT&T Michigan
Sault Ste. Marie	AT&T Michigan
Scotts	AT&T Michigan
Scottville	AT&T Michigan
Sebawaing	AT&T Michigan
Snover	AT&T Michigan
South Lyon	AT&T Michigan
Standish	AT&T Michigan
Stephenson	AT&T Michigan
Three Oaks	AT&T Michigan
Traverse City	AT&T Michigan
Trout Lake	AT&T Michigan
Trufant	AT&T Michigan
Tustin	AT&T Michigan
Ubly	AT&T Michigan
Unionville	AT&T Michigan
Utica	AT&T Michigan
Vassar	AT&T Michigan
Vermontville	AT&T Michigan
Vicksburg	AT&T Michigan
Wakefield	AT&T Michigan
Walloon Lake	AT&T Michigan
Washington	AT&T Michigan
Watersmeet	AT&T Michigan
Watervliet	AT&T Michigan
Wayland	AT&T Michigan

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**SECTION 5 SERVICE AREAS**
**5.1 Legal Descriptions and Maps, Cont' d.**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
West Branch	AT&T Michigan
White Cloud	AT&T Michigan
Whitmore Lake	AT&T Michigan
Williamsburg	AT&T Michigan
Willis	AT&T Michigan
Wolverine	AT&T Michigan
Ypsilanti	AT&T Michigan
Zeeland	AT&T Michigan
<b>Detroit District Exchange</b>	AT&T Michigan
Birmingham Zone	AT&T Michigan
Centerline Zone	AT&T Michigan
Detroit Zone	AT&T Michigan
Farmington Zone	AT&T Michigan
Livonia Zone	AT&T Michigan
Romulus Zone	AT&T Michigan
Roseville Zone	AT&T Michigan
Royal Oak Zone	AT&T Michigan
Southfield Zone	AT&T Michigan
Trenton Zone	AT&T Michigan
Troy Zone	AT&T Michigan
Warren Zone	AT&T Michigan
Wayne Zone	AT&T Michigan
West Bloomfield Zone	AT&T Michigan
Wyandotte Zone	AT&T Michigan

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**SECTION 5 SERVICE AREAS**
**5.1 Legal Descriptions and Maps, Cont' d.**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
<b>Grand Rapids District Exchange</b>	AT&T Michigan
Ada Zone	AT&T Michigan
Alto Zone	AT&T Michigan
Byron Center Zone	AT&T Michigan
Caledonia Zone	AT&T Michigan
Dorr Zone	AT&T Michigan
Dutton Zone	AT&T Michigan
Grand Rapids Zone	AT&T Michigan
Grattan Zone	AT&T Michigan
Hudsonville Zone	AT&T Michigan
Jamestown Zone	AT&T Michigan
Lowell Zone	AT&T Michigan
Marne Zone	AT&T Michigan
Moline Zone	AT&T Michigan
Rockford Zone	AT&T Michigan
Sparta Zone	AT&T Michigan
<b>Pontiac District Exchange</b>	AT&T Michigan
Auburn Heights Zone	AT&T Michigan
Clarkston Zone	AT&T Michigan
Commerce Zone	AT&T Michigan
Drayton Plains Zone	AT&T Michigan
Lake Orion Zone	AT&T Michigan
Oxford Zone	AT&T Michigan
Pontiac Zone	AT&T Michigan
Rochester Zone	AT&T Michigan
Walled Lake Zone	AT&T Michigan

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**SECTION 5 SERVICE AREAS**
**5.2 Local Calling Areas - Traditional AT&T Michigan Exchanges**

Calls originating from the listed Exchange or Zone and terminating in the Exchanges and Zones in the local calling area will be treated and charged as local calls.

<b><u>Exchange or Zone</u></b>	<b><u>Local Calling Area</u></b>
Ada	Ada, Alto, Dutton, Grand Rapids, Grattan, Lowell, Rockford
Akron	Akron, Bay City, Caro, Fairgrove, Unionville
Albion	Albion, Concord, Homer, Parma, Springport
Algonac	Algonac, Marine City, New Baltimore
Alto	Alto, Ada, Caledonia, Clarksville, Dutton, Freeport, Grand Rapids, Lowell
Amasa	Amasa, Crystal Falls, Fence River, Golden Lake, Iron River, Watton
Ann Arbor	Ann Arbor, Chelsea, Dexter, Manchester, Milan, Plymouth, Saline, South Lyon, Whitmore Lake, Ypsilanti
Applegate	Applegate, Carsonville, Croswell, Lexington, Peck, Port Sanilac, Sandusky
Armada	Armada, Capac, Memphis, New Haven, Richmond, Romeo
Athens	Athens, Battle Creek, Climax, Colon, Fulton, Mendon, Union City
Auburn	Auburn, Bay City, Freeland, Linwood, Midland
Auburn Heights	Auburn Heights, Birmingham, Pontiac, Rochester, Troy, Utica

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**SECTION 5 SERVICE AREAS, CONT' D.****5.2 Local Calling Areas - Traditional AT&T Michigan Exchanges, cont' d.**

<b><u>Exchange or Zone</u></b>	<b><u>Local Calling Area</u></b>
Bad Axe	Bad Axe, Cass City, Elkton, Harbor Beach, Kinde, Port Hope, Ugly
Baldwin	Baldwin, Big Rapids, Carr, Hart, Hesperia, Irons, Luther, Reed City, White Cloud
Bark River	Bark River, Carney, Cornell, Escanaba, Felch, Powers
Battle Creek	Battle Creek, Athens, Augusta, Banfield, Bellevue, Burlington, Climax, Hickory Corners, Lacey, Marshall, Union City
Bay City	Bay City, Akron, Auburn, Fairgrove, Freeland, Linwood, Munger, Saginaw
Bay Port	Bay Port, Caseville, Pigeon, Sebawaing
Beaverton	Beaverton, Clare, Coleman, Gladwin, Hope, Pinconning
Belding	Belding, Grattan, Greenville, Lowell, Orleans, Saranac
Belleville	Belleville, New Boston, Romulus, Wayne, Willis, Ypsilanti
Bellevue	Bellevue, Battle Creek, Charlotte, Lacey, Marshall, Olivet
Benton Harbor	Benton Harbor, Berrien Springs, Coloma, Covert, Eau Claire, St. Joseph, Sister Lakes, Watervliet

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**SECTION 5 SERVICE AREAS, CONT' D.****5.2 Local Calling Areas - Traditional AT&T Michigan Exchanges, cont' d.**

<b><u>Exchange or Zone</u></b>	<b><u>Local Calling Area</u></b>
Bergland	Bergland, Ewen, Lake Gogebic, Marenisco, Ontonagon, Wakefield, Rockland, White Pine
Berrien Springs	Berrien Springs, Baroda, Benton Harbor, Buchanan, Eau Claire, Niles, St. Joseph
Bessemer	Bessemer, Ironwood, Marenisco, Wakefield
Beulah	Beulah, Bear Lake, Copemish, Frankfort, Honor, Lake Ann
Big Bay	Big Bay, Marquette
Big Rapids	Big Rapids, Baldwin, Chippewa Lake, Ewart, Mecosta, Reed City, Stanwood, White Cloud
Birch Run	Birch Run, Frankenmuth, Millington, Saginaw
Birmingham	Birmingham, Auburn Heights, Pontiac, Royal Oak, Southfield, Troy, West Bloomfield
Boyne City	Boyne City, Boyne Falls, Charlevoix, East Jordan, Elmira, Petoskey, Walloon Lake
Brevort	Brevort, Engadine, Rexton, St. Ignace
Brighton	Brighton, Dexter, Hartland, Howell, Milford-White Lake, Pinckney, South Lyon, Whitmore Lake

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**SECTION 5 SERVICE AREAS, CONT' D.****5.2 Local Calling Areas - Traditional AT&T Michigan Exchanges, cont' d.**

<b><u>Exchange or Zone</u></b>	<b><u>Local Calling Area</u></b>
Buchanan	Buchanan, Baroda, Berrien Springs, Galien, Niles
Byron	Byron, Durand, Gaines, Howell, Linden
Byron Center	Byron Center, Dorr, Dutton, Grand Rapids, Hudsonville, Jamestown, Moline
Cadillac	Cadillac, Harrietta, Hoxeyville, Lake City, Manton, McBain, Mesick, Tustin
Caledonia	Caledonia, Alto, Dutton, Freeport, Grand Rapids, Middleville, Moline, Wayland
Calumet	Calumet, Houghton, Keweenaw, Lake Linden
Carleton	Carleton, Flat Rock, Maybee, Monroe, New Boston, Newport, Willis
Carsonville	Carsonville, Applegate, Deckerville, Port Sanilac, Sandusky
Casnovia	Casnovia, Cedar Springs, Grant, Kent City, Sand Lake, Sparta, Ravena
Cedar Springs	Cedar Springs, Casnovia, Greenville, Kent City, Rockford, Sand Lake, Sparta, Trufant
Center Line	Center Line, Detroit Areas 2 and 3, Roseville, Royal Oak, Warren
Champion	Champion, Ishpeming, Michigamme, Republic

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**SECTION 5 SERVICE AREAS, CONT' D.****5.2 Local Calling Areas - Traditional AT&T Michigan Exchanges, cont' d.**

<b><u>Exchange or Zone</u></b>	<b><u>Local Calling Area</u></b>
Channing	Channing, Crystal Falls, Felch, Fence River, Iron Mountain, Republic
Charlevoix	Charlevoix, Boyne City, East Jordan, East Port, Ellsworth, Petoskey
Charlotte	Charlotte, Bellevue, Eaton Rapids, Grand Ledge, Mulliken, Olivet, Potterville, Springport, Sunfield, Vermontville
Cheboygan	Cheboygan, Indian River, Levering, Mackinaw City, Pellston
Chelsea	Chelsea, Ann Arbor, Dexter, Gregory, Manchester, Pinckney
Clare	Clare, Beaverton, Coleman, Farwell, Gladwin, Harrison, Rosebush
Clarklake	Clarklake, Brooklyn, Bundy Hill, Hanover, Jackson, Napoleon
Clarkston	Clarkston, Commerce, Drayton Plains, Holly, Lake Orion, Milford-WhiteLake, Ortonville, Oxford, Pontiac
Clarksville	Clarksville, Alto, Freeport, Lake Odessa, Lowell, Saranac
Clio-Mt. Morris	Clio-Mt. Morris, Davison, Flint, Flushing, Montrose, Otisville
Coleman	Coleman, Beaverton, Clare, Hope, Midland, Mt. Pleasant, Rosebush, Sanford
Coloma	Coloma, Benton Harbor, Covert, St. Joseph, Watervliet

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**SECTION 5 SERVICE AREAS, CONT' D.****5.2 Local Calling Areas - Traditional AT&T Michigan Exchanges, cont' d.**

<b><u>Exchange or Zone</u></b>	<b><u>Local Calling Area</u></b>
Commerce	Commerce, Clarkston, Drayton Plains, Mayfair, Milford-White Lake, Pontiac, Walled Lake, West Bloomfield
Coral	Amble, Coral, Howard City, Sand Lake, Trufant
Cornell	Cornell, Bark River, Escanaba, Felch, Gladstone, Perkins, Rock, Watson
Croswell	Croswell, Applegate, Jeddo, Lexington, Peck, Port Sanilac, Sandusky, Yale
Crystal Falls	Crystal Falls, Amasa, Channing, Fence River, Iron River
Curtis	Curtis, Engadine, Newberry, Seney, Gulliver
Dansville	Dansville, Fitchburg, Leslie, Mason, Stockbridge, Webberville, Williamston
Detroit	
Area 1	Detroit - All Areas
Area 2	Detroit - All Areas, Center Line, Roseville
Area 3	Detroit - All Areas, Center Line, Roseville, Royal Oak
Area 4	Detroit - All Areas, Royal Oak, Southfield
Area 5	Detroit - All Areas, Farmington, Livonia, Southfield
Area 6	Detroit - All Areas, Livonia, Romulus, Wayne, Wyandotte
Dexter	Dexter, Ann Arbor, Brighton, Chelsea, Pinckney, Whitmore Lake

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**SECTION 5 SERVICE AREAS, CONT' D.****5.2 Local Calling Areas - Traditional AT&T Michigan Exchanges, cont' d.**

<b><u>Exchange or Zone</u></b>	<b><u>Local Calling Area</u></b>
Dimondale	Dimondale, Eaton Rapids, Grand Ledge, Holt, Lansing, Potterville
Dorr	Dorr, Byron Center, Grand Rapids, Hopkins, Jamestown, Moline, Wayland
Drayton Plains	Drayton Plains, Clarkston, Commerce, Lake Orion, Milford-White Lake, Oxford, Pontiac
Dutton	Dutton, Ada, Alto, Byron Center, Caledonia, Grand Rapids, Moline
East Jordan	East Jordan, Alba, Bellaire, Boyne City, Central Lakes, Charlevoix, Ellsworth, Elmira
East Tawas	East Tawas, Au Gres, Hale, Oscoda, Sand Lake Heights, Twining, Whittmore
Eaton Rapids	Eaton Rapids, Charlotte, Dimondale, Holt, Lansing, Mason, Onondaga, Potterville, Springport
Eau Claire	Eau Claire, Benton Harbor, Berrien Springs, Dowagiac, Niles, Sister Lakes, St. Joseph
Elk Rapids	Elk Rapids, Alden, Central Lake, Clam River, Eastport, Torch River Bridge, Traverse City, Williamsburg
Engadine	Engadine, Brevort, Curtis, Gulliver, Newberry, Rexton, Scott Point

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**SECTION 5 SERVICE AREAS, CONT' D.****5.2 Local Calling Areas - Traditional AT&T Michigan Exchanges, cont' d.**

<b><u>Exchange or Zone</u></b>	<b><u>Local Calling Area</u></b>
Escanaba	Escanaba, Bark River, Carney, Cornell, Gladstone, Rapid River, Wallace
Ewart	Ewart, Big Rapids, Chippewa Lake, Le Roy, Reed City, Marion
Fairgrove	Fairgrove, Akron, Bay City, Caro, Munger, Reese, Vassar
Farmington	Farmington, Detroit Area 5, Livonia, Mayfair, Northville, Southfield, Walled Lake, West Bloomfield
Farwell	Farwell, Barryton, Clare, Harrison, Rosebush, Weidman
Fenton	Fenton, Flint, Grand Blanc, Hartland, Holly, Linden, Milford-White Lake, Rankin
Fife Lake	Fife Lake, Kingsley, Lake City, Manton, South Boardman
Flat Rock	Flat Rock, Carleton, New Boston, Newport, Rockwood, Romulus, Trenton, Wyandotte
Flint	Flint, Clio-Mt. Morris, Davison, Fenton, Flushing, Goodrich, Grand Blanc, Lennon, Linden, Otisville, Rankin, Swartz Creek
Flushing	Flushing, Clio-Mt. Morris, Flint, Lennon, Montrose, New Lothrop, Swartz Creek
Fountain	Fountain, Carr, Freesoil, Irons, Scottville
Fowlerville	Fowlerville, Bell Oak, Howell, Perry, Stockbridge, Webberville

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**5.2 Local Calling Areas - Traditional AT&T Michigan Exchanges, cont' d.**

<b><u>Exchange or Zone</u></b>	<b><u>Local Calling Area</u></b>
Frankenmuth	Frankenmuth, Birch Run, Millington, Reese, Saginaw, Vassar
Frankfort	Frankfort, Bear Lake, Beulah, Onekama
Freeland	Freeland, Auburn, Bay City, Hemlock, Midland, Saginaw
Freeport	Freeport, Alto, Caledonia, Clarksville, Hastings, Lake Odessa, Middleville
Freesoil	Freesoil, Fountain, Irons, Ludington, Manistee, Scottville
Fremont	Fremont, Grant, Hesperia#, Holton#, Newaygo, White Cloud
Fulton	Fulton, Athens, Climax, Mendon, Scotts, Vicksburg
Gagetown	Gagetown, Caro, Cass City, Owendale, Sebewaing, Unionville
Galesburg	Galesburg, Augusta, Climax, Kalamazoo, Richland, Scotts
Galien	Galien, Baroda, Buchanan, Sawyer, Three Oaks
Gladstone	Gladstone, Cornell, Escanaba, Perkins, Rapid River, Rock
Gladwin	Gladwin, Beaverton, Clare, Harrison, Houghton Lake, Pinconning, St. Helen, Standish, West Branch
Grand Blanc	Grand Blanc, Davison, Fenton, Flint, Goodrich, Holly
Grand Haven	Grand Haven, Allendale, Burculo, Coopersville, Fruitport, Holland, Muskegon

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**SECTION 5 SERVICE AREAS, CONT' D.****5.2 Local Calling Areas - Traditional AT&T Michigan Exchanges, cont' d.****Exchange  
or Zone****Local Calling Area**

Grand Rapids	Grand Rapids, Ada, Allendale, Alto, Byron Center, Caledonia, Conklin, Coopersville, Dorr, Dutton, Grattan, Hudsonville, Jamestown, Lowell, Marne, Moline, Rockford, Sparta
Grant	Grant, Casnovia, Fremont, Holton, Howard City, Kent City, Muskegon, Newaygo, Ravenna, Sand Lake
Grattan	Grattan, Ada, Belding, Grand Rapids, Greenville, Lowell, Rockford
Greenville	Greenville, Belding, Cedar Springs, Grattan, Rockford, Sidney, Trufant
Gwinn	Gwinn, Felch, Ishpeming, Marquette, Michigamme Forest, Negaunee, Skandia, Watson
Harbor Springs	Harbor Springs, Brutus, Levering, Pellston, Petoskey
Harrietta	Harrietta, Brethren, Cadillac, Hoxeyville, Kaleva, Mesick
Harrison	Harrison, Clare, Farwell, Gladwin, Houghton Lake
Hartland	Hartland, Brighton, Fenton, Howell, Milford-White Lake
Hastings	Hastings, Banfield, Delton, Freeport, Lacey, Lake Odessa, Middleville, Nashville, Woodland
Hermansville	Hermansville, Carney, Faithhorn, Felch, Norway, Powers
Hillsdale	Hillsdale, Allen, Cambria, Jonesville, North Adams, Osseo Pittsford, Reading
Holland	Holland, Borculo, Grand Haven, Hamilton, Saugatuck, Zeeland

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**SECTION 5 SERVICE AREAS, CONT' D.****5.2 Local Calling Areas - Traditional AT&T Michigan Exchanges, cont' d.**

<b><u>Exchange or Zone</u></b>	<b><u>Local Calling Area</u></b>
Holly	Holly, Clarkston, Fenton, Grand Blanc, Goodrich, Milford-White Lake, Ortonville
Holt	Holt, Dimondale, Eaton Rapids, Lansing, Mason
Hopkins	Hopkins, Allegan, Dorr, Hamilton, Jamestown, Martin, Wayland
Houghton	Houghton, Baraga, Calumet, Donken, Lake Linden, Tapiola
Howell	Howell, Brighton, Byron, Fenton, Fowlerville, Hartland, Linden, Pinckney
Hudsonville	Hudsonville, Allendale, Borculo, Byron Center, Grand Rapids, Jamestown, Marne, Zeeland
Indian River	Indian River, Alanson, Brutus, Cheboygan, Pellston, Wolverine
Interlochen	Interlochen, Copemish, Kingsley, Lake Ann, Traverse City
Ionia	Ionia, Lake Odessa, Muir, Orleans, Palo, Saranac
Iron Mountain	Iron Mountain, Aurora WI, Channing, Felch, Norway, Spread Eagle WI
Iron River	Iron River, Amasa, Crystal Falls, Golden Lake, Smokey Lake
Irons	Irons, Baldwin, Carr, Dublin, Fountain, Freesoil, Hoxeyville, Luther, Manistee
Ironwood	Ironwood, Bessemer, Hurley WI, Marenisco, Wakefield

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**SECTION 5 SERVICE AREAS, CONT' D.****5.2 Local Calling Areas - Traditional AT&T Michigan Exchanges, cont' d.**

<b><u>Exchange or Zone</u></b>	<b><u>Local Calling Area</u></b>
Ishpeming	Ishpeming, Champion, Gwinn, Marquette, Michigamme, Michigamme Forest, Negaunee, Republic
Jackson	Jackson, Brooklyn, Bundy Hill, Clarklake, Concord, Fitchburg, Grass Lake, Hanover, Leslie, Munith, Napoleon, Parma, Rives Junction
Jamestown	Jamestown, Byron Center, Dorr, Drenth, Grand Rapids, Hamilton, Hopkins, Hudsonville, Zeeland
Jonesville	Jonesville, Allen, Bundy Hill, Hanover, Hillsdale, Litchfield, Moosherville, North Adams
Kalamazoo	Kalamazoo, Augusta, Climax, Delton, Galesburg, Gobles, Hickory Corners, Lawton, Mattawan, Otsego, Paw-Paw, Pine Lake, Plainwell, Richland, Schoolcraft, Scotts, Vicksburg
Kalkaska	Kalkaska, Alden, Mancelona, South Boardman, Torch River, Bridge, Williamsburg
Kent City	Kent City, Casnovia, Cedar Springs, Grant, Sparta
Keweenaw	Keweenaw, Calumet, Lake Linden
Lake Leelanau	Lake Leelanau, Glen Lake, Northport, Suttons Bay, Traverse City
Lake Linden	Lake Linden, Calumet, Houghton, Keweenaw

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**SECTION 5 SERVICE AREAS, CONT' D.****5.2 Local Calling Areas - Traditional AT&T Michigan Exchanges, cont' d.**

<b><u>Exchange or Zone</u></b>	<b><u>Local Calling Area</u></b>
Lake Odessa	Lake Odessa, Clarksville, Freeport, Hastings, Ionia, Saranac, Woodland
Lake Orion	Lake Orion, Clarkston, Drayton Plains, Oxford, Pontiac, Rochester, Romeo
Lansing	Lansing, Bath, DeWitt, Dimondale, Eaton Rapids, Grand Ledge, Holt, Laingsburg, Mason, Perry, Potterville, Shaftsburg, Williamston
Lapeer	Lapeer, Columbiaville, Davison, Dryden, Hadley, Imlay City, Metamora, North Branch
Le Roy	Le Roy, Ewart, Luther, Marion, Reed City, Tustin
Leslie	Leslie, Dansville, Fitchburg, Jackson, Mason, Onondaga, Rives Junction
Lexington	Lexington, Applegate, Croswell, Jeddo, Port Sanilac
Linwood	Linwood, Auburn, Bay City, Midland, Pinconning
Livonia	Livonia, Detroit Areas 5 and 6, Farmington, Northville, Plymouth, Wayne
Lowell	Lowell, Ada, Alto, Belding, Clarksville, Grand Rapids, Grattan, Saranac
Luther	Luther, Baldwin, Hoxeyville, Irons, Le Roy, Reed City, Tustin
Mackinaw Island	Mackinaw Island, St. Ignace
Mackinaw City	Mackinaw City, Cheboygan, Levering

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<b><u>Exchange or Zone</u></b>	<b><u>Local Calling Area</u></b>
Mancelona	Mancelona, Alba, Alden, Bellaire, Kalkaska, Lakes of the North
Manchester	Manchester, Ann Arbor, Chelsea, Clinton, Saline, Tipton
Manistee	Manistee, Brethren, Dublin, Freesoil, Irons, Ludington, Onekama, Wellston
Manton	Manton, Buckley, Cadillac, Fife Lake, Kingsley, Lake City, Mesick
Marine City	Marine City, Algonac, New Baltimore, Richmond, St. Clair
Marion	Marion, Ewart, Le Roy, McBain, Tustin
Marne	Marne, Allendale#, Conklin#, Coopersville#, Grand Rapids, Hudsonville, Sparta
Marquette	Marquette, Big Bay, Gwinn, Ishpeming, Negaunee, Sand River, Skandia
Marshall	Marshall, Battle Creek, Bellevue, Burlington, Olivet, Tekonsha
Martin	Martin, Allegan, Hopkins, Middleville, Otsego, Pine Lake, Plainwell, Wayland
Mason	Mason, Dansville, Eaton Rapids, Holt, Lansing, Leslie, Onondaga, Williamston
Mayville	Mayville, Caro, Clifford, Fostoria, Kingston, Millington, Vassar
McBain	McBain, Cadillac, Falmouth, Lake City, Marion, Tustin
Menominee	Menominee, Marinette WI, Wallace
Michigamme	Michigamme, Champion, Fence River, Ishpeming, L'Anse, Republic

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or Zone****Local Calling Area**

Middleville	Middleville, Caledonia, Delton, Freeport, Hastings, Martin, Pine Lake, Wayland
Midland	Midland, Auburn, Breckenridge, Coleman, Freeland, Hemlock, Hope, Linwood, Merrill, Mt. Pleasant, Pinconning, Sanford
Milan	Milan, Ann Arbor, Britton, Dundee, Maybee, Saline, Willis, Ypsilanti
Moline	Moline, Byron Center, Caledonia, Dorr, Dutton, Grand Rapids, Wayland
Monroe	Monroe, Carleton, Erie, Ida, Maybee, Newport
Morley	Morley, Amble, Howard City, Newaygo, Stanwood, Whitecloud
Mt. Clemens	Mt. Clemens, New Baltimore, New Haven, Roseville, Utica, Warren, Washington
Mulliken	Mulliken, Charlotte, Grand Ledge, Portland, Sunfield
Napoleon	Napoleon, Brooklyn, Clarklake, Grass Lake, Jackson
Nashville	Nashville, Hastings, Vermontville
Negaunee	Negaunee, Gwinn, Ishpeming, Marquette, Michigamme Forest
Newaygo	Newaygo, Fremont, Grant, Howard City, Morley, White Cloud

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<b><u>Exchange or Zone</u></b>	<b><u>Local Calling Area</u></b>
New Baltimore	New Baltimore, Algonac, Marine City, Mt. Clemens, New Haven, Richmond
Newberry	Newberry, Curtis, Deer Park, Engadine, Rexton
New Boston	New Boston, Belleville, Carleton, Flat Rock, Romulus, Willis, Wyandotte
New Buffalo	New Buffalo, Sawyer, Three Oaks
New Haven	New Haven, Armada, Mt. Clemens, New Baltimore, Richmond, Romeo, Washington
Niles	Niles, Berrien Springs, Buchanan, Cassopolis, Dowagiac, Eau Claire, Edwardsburg, South Bend, Indiana*
Northport	Northport, Lake Leelanau, Suttons Bay
Northville	Northville, Farmington, Livonia, Plymouth, South Lyon, Walled Lake
Norway	Norway, Faithorn, Felch, Hermansville, Iron Mountain
Olivet	Olivet, Bellevue, Charlotte, Marshall
Onkama	Onkama, Bear Lake, Brethren, Frankfort, Kaleva, Manistee
Oscoda	Oscoda, East Tawas, Glennie, Hale, Harrisville, Lincoln
Otsego	Otsego, Allegan, Gobles, Kalamazoo, Martin, Plainwell
Owendale	Owendale, Cass City, Elkton, Gagetown, Pigeon, Sebewaing

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**SECTION 5 SERVICE AREAS, CONT' D.****5.2 Local Calling Areas - Traditional AT&T Michigan Exchanges, cont' d.**

<b><u>Exchange or Zone</u></b>	<b><u>Local Calling Area</u></b>
Oxford	Oxford, Almont, Clarkston, Drayton Plains, Dryden, Hadley, Lake Orion, Metamora, Ortonville, Pontiac, Romeo
Peck	Peck, Applegate, Brown City, Croswell, Sandusky, Yale
Pellston	Pellston, Brutus, Cheboygan, Harbor Springs, Indian River, Levering, Petoskey
Perkins	Perkins, Cornell, Gladstone, Rapid River, Rock, Trenary
Petoskey	Petoskey, Alanson, Boyne City, Boyne Falls, Brutus, Charlevoix, Harbor Springs, Pellston, Walloon Lake
Pinckney	Pinckney, Brighton, Chelsea, Dexter, Gregory, Howell
Plainwell	Plainwell, Kalamazoo, Martin, Otsego, Pine Lake, Richland
Plymouth	Plymouth, Ann Arbor, Livonia, Northville, South Lyon, Wayne, Ypsilanti
Pontiac	Pontiac, Auburn Heights, Birmingham, Clarkston, Commerce, Drayton Plains, Lake Orion, Mayfair, Milford-White Lake, Ortonville, Oxford, Rochester, Walled Lake, West Bloomfield
Port Huron	Port Huron, Avoca, Goodells, Jeddo, St. Clair, Smiths-Creek

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<b><u>Exchange or Zone</u></b>	<b><u>Local Calling Area</u></b>
Portland	Portland, Grand Ledge, Milliken, Sunfield
Port Sanilac	Port Sanilac, Applegate, Carsonville, Croswell, Deckerville, Lexington, Sandusky
Potterville	Potterville, Charlotte, Dimondale, Eaton Rapids, Grand Ledge, Lansing
Powers	Powers, Bark River, Carney, Felch, Hermansville
Rapid River	Rapid River, Escanaba, Garden, Gladstone, Perkins, Trenary
Reed City	Reed City, Baldwin, Big Rapids, Ewart, Le Roy, Luther
Reese	Reese, Fairgrove, Frankenmuth, Munger, Saginaw, Vassar
Republic	Republic, Champion, Channing, Felch, Fence River, Ishpeming, Michigamme, Michigamme Forest
Richland	Richland, Augusta, Delton, Galesburg, Hickory Corners, Kalamazoo, Pine Lake, Plainville
Rochester	Rochester, Auburn Heights, Lake Orion, Pontiac, Romeo, Troy, Utica, Washington
Rock	Rock, Cornell, Gladstone, Perkins, Skandia, Trenary, Watson
Rockford	Rockford, Ada, Cedar Springs, Grand Rapids, Grattan, Greenville, Sparta

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<b><u>Exchange or Zone</u></b>	<b><u>Local Calling Area</u></b>
Rockwood	Rockwood, Flat Rock, Newport, Trenton, Wyandotte
Romeo	Romeo, Almont, Armada, Capac, Lake Orion, New Haven, Oxford, Rochester, Washington
Romulus	Romulus, Belleville, Detroit Area 6, Flat Rock, New Boston, Wayne, Wyandotte
Rosebush	Rosebush, Clare, Coleman, Farwell, Mt. Pleasant, W\eidman,
Roseville	Roseville, Center Line, Detroit Areas 2 and 3, Mt. Clemens, Warren
Royal Oak	Royal Oak, Birmingham, Center Line, Detroit Areas 3 and 4, Southfield, Troy, Warren
Saginaw	Saginaw, Bay City, Birch Run, Frankenmuth, Freeland, Hemlock, Merrill, Reese, St. Charles
St. Charles	St. Charles, Brant, Chesaning, Hemlock, Saginaw
St. Clair	St. Clair, Marine City, Port Huron, Richmond, Smiths Creek
St. Helen	St. Helen, Gladwin, Houghton Lake, Roscommom, West Branch
St. Ignace	St. Ignace, Brevort, Cedarville, Rudyard
St. Joseph	St. Joseph, Baroda#, Benton Harbor, Berrien Springs, Bridgeman, Coloma, Eau Claire, Watervliet

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<b><u>Exchange or Zone</u></b>	<b><u>Local Calling Area</u></b>
Sand Lake	Sand Lake, Casnovia, Cedar Springs, Coral, Grant, Howard City, Trufant
Sandusky	Sandusky, Applegate, Brown City, Carsonville, Crosswell, Deckerville, Peck, Port Sanilac, Snover
Saranac	Saranac, Belding, Clarksville, Ionia, Lake Odessa, Lowell, Orleans
Sault Ste. Marie	Sault Ste. Marie, Brimley, Kinross, Pickford
Scotts	Scotts, Climax, Fulton, Galesburg, Kalamazoo, Vicksburg
Scottville	Scottville, Carr, Fountain, Freesoil, Hart, Ludington, Pentwater
Sebewaing	Sebewaing, Bay Port, Gagetown, Owendale, Pigeon, Unionville
Snover	Snover, Deckerville, Sandusky
Southfield	Southfield, Birmingham, Detroit Areas 4 and 5, Farmington, Royal Oak, West Bloomfield
South Lyon	South Lyon, Ann Arbor, Brighton, Milford-White Lake, Northville, Plymouth, Walled Lake, Whitmore Lake
Sparta	Sparta, Casnovia, Cedar Springs, Conklin#, Grand Rapids, Kent City, Marne, Ravenna, Rockford

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Standish	Standish, Gladwin, Omer, Pinconning, Sterling
Stephenson	Stephenson, Carney, Wallace
Three Oaks	Three Oaks, Galien, New Buffalo, Sawyer
Traverse City	Traverse City, Elk Rapids, Glen Lake, Interlochen, Kingsley, Lake Ann, Lake Leelanau, Old Mission, South Boardman, Suttons Bay, Williamsburg
Trenton	Trenton, Flat Rock, Rockwood, Wyandotte
Trout Lake	Trout Lake, Eckerman, Rexton
Troy	Troy, Auburn Heights, Birmingham, Rochester, Royal Oak, Utica, Warren
Trufant	Trufant, Cedar Springs, Coral, Greenville, Sand Lake
Tustin	Tustin, Cadillac, Hoxeyville, Le Roy, Luther, Marion, McBain
Ubly	Ubly, Bad Axe, Cass City, Harbor Beach, Minden City
Unionville	Unionville, Akron, Caro, Gagetown, Sebewaing
Utica	Utica, Auburn Heights, Mt. Clemens, Rochester, Troy, Warren, Washington
Vassar	Vassar, Caro, Fairgrove, Frankenmuth, Mayville, Millington, Reese

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Vermontville	Vermontville, Charlotte, Nashville, Sunfield
Vicksburg	Vicksburg, Fulton, Kalamazoo, Mendon, Schoolcraft, Scotts, Three Rivers
Wakefield	Wakefield, Bergland, Bessemer, Ironwood, Marenisco
Walled Lake	Walled Lake, Commerce, Farmington, Milford-White Lake, Northville, Pontiac, South Lyon, West Bloomfield
Walloon Lake	Walloon Lake, Boyne City, Boyne Falls#, Petoskey
Warren	Warren, Center Line, Mt. Clemens, Roseville, Royal Oak, Troy, Utica
Washington	Washington, Mt. Clemens, New Haven, Rochester, Romeo, Utica
Watersmeet	Watersmeet, Bruce Crossing, Golden Lake, Marenisco, North LandO' Lakes, Trout Creek
Watervliet	Watervliet, Benton Harbor, Coloma, Covert, Hartford, Sister Lakes, St. Joseph
Wayland	Wayland, Caledonia, Dorr, Hopkins, Martin, Middleville, Moline
Wayne	Wayne, Belleville, Detroit Area 6, Livonia, Plymouth, Romulus, Ypsilanti
West Bloomfield	West Bloomfield, Birmingham, Commerce, Farmington, Pontiac, Southfield, Walled Lake

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<b><u>Exchange or Zone</u></b>	<b><u>Local Calling Area</u></b>
West Branch	West Branch, Alger, Gladwin, Lupton, Prescott, Rose City, St. Helen
White Cloud	White Cloud, Baldwin, Big Rapids, Fremont, Hesperia, Morley, Newaygo, Stanwood
Whitmore Lake	Whitmore Lake, Ann Arbor, Brighton, Dexter, South Lyon
Williamsburg	Williamsburg, Elk Rapids, Kalkaska, South Boardman, Torch River Bridge, Traverse City
Willis	Willis, Belleville, Carleton, Maybee, Milan, New Boston, Ypsilanti
Wolverine	Wolverine, Alanson, Boyne Falls, Indian River
Wyandotte	Wyandotte, Detroit Area 6, Flat Rock, New Boston, Rockwood, Romulus, Trenton
Ypsilanti	Ypsilanti, Ann Arbor, Belleville, Milan, Plymouth, Saline, Wayne, Willis
Zeeland	Zeeland, Borculo, Drenthe, Hamilton, Holland, Hudsonville, Jamestown

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